



PROVIDER ALERT

Provider Manual Update

August 15, 2020

Alert Summary: This alert includes additional information regarding the recently posted revised Provider Manual effective August 1, 2020.

Dear Provider,

Optum Idaho is excited to announce the launch of a newly formatted Provider Manual effective August 1, 2020. Some of the changes include:

- A comprehensive Table of Contents with more headings to better assist you with finding the information you need
- Consistency in formatting across the listed services.
 - Each available service follows the same template format throughout the manual with Description, Provider Qualifications, Provider Responsibility, Authorization Type, Payment Methodology and Additional Information.
- A re-ordering of the content to include a better flow of information
- Services previously not included in the Provider Manual such as Individual Psychotherapy, Family Psychotherapy, Group Psychotherapy, DC – 0-5 are included
- Definitions added for:
 - Duplicative Claims
 - Family

It is our hope that the revisions to this resource will better support you in your continued efforts to deliver services that meet the needs of our individual members.

As a reminder, the Optum Provider Manual and Provider Manual Change Index can be found on: [Provider Express](#) > Our Network > State-Specific Provider Information > Welcome ID *and* optumidaho.com > For Network Providers > Guidelines & Policies > Network Provider Manual.

Should you have any questions, please contact your Optum Provider Relations Advocate.

Sincerely,
The Optum Idaho Team